Artikel Ilmiah
Manajemen Perubahan
(Kebutuhan Dasar Organisasi Saat Ini)

Penelitian Ilmiah
Pengaruh Efektivitas Komunikasi, Kualitas Teknis dan Kualitas Fungsional Jasa Klinik Onkologi Surabaya terhadap Komitmen Pasien untuk kebersihan malasli Kecamatan pasien

Upaya Pencapaian Standar Pelayanan Minimal Program Gizi di Puskesmas Glegah Kabupaten Lamongan (Studi Benchmarking di Puskesmas Kembang Bahu Kabupaten Lamongan)

Analisis Upaya Cost Containment dan Analisis Biaya Sebagai Upaya Meningkatkan Cost Recovery Rate di Unit Radiologi RSU Surabaya

Pengembangan Model Pengendalian Pengaduan Peserta Asuransi di Laboratorium Klinik Gunungpati Diagnostic Centre Surabaya

Analisis Pengaruh Kinerja Dosen dan Proses Belajar Mengajar Terhadap Prestasi Belajar Mahasiswa Program Studi Keperawatan Amanasri Surabaya

Analisis Pengaruh Karakteristik Sistem Penganggaran Terhadap Kinerja Fisik (Mental) Motivasi Manajer dan Kinerja Operasional di RSU Surabaya

Critical Appraisal
Analisis Pengaruh Karakteristik Sistem Penganggaran Terhadap Kinerja Fisik (Mental) Motivasi Manajer dan Kinerja Operasional di RSU Surabaya Sebuah Tinjauan kritis

New Release
Development of a Social Health Insurance System in Decentralized Indonesia
<table>
<thead>
<tr>
<th>No.</th>
<th>Title</th>
<th>Page</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>The Influence of Communication Effectiveness, Technical and Functional Service Quality of Surabaya Oncology Clinic on Patient-Relationship Commitment through Patients’ Trust</td>
<td>-</td>
</tr>
<tr>
<td>2</td>
<td>Efforts to Achieve a Nutrition Program Minimal Service Standard at Glagah Health Center of Lamongan District (A Benchmarking Study at Kembang Bahu Health Center of Lamongan District)</td>
<td>-</td>
</tr>
<tr>
<td>3</td>
<td>Cost Containment Analysis as a Cost Recovery Rate Improvement Effort for Surabaya Islamic Hospital Radiology Unit</td>
<td>-</td>
</tr>
<tr>
<td>4</td>
<td>Developing a Reagent Inventory Control Model at Gleneagles Diagnostic Centre Surabaya</td>
<td>-</td>
</tr>
<tr>
<td>5</td>
<td>Analysis on the Influence of Lecturers’ Performance and Teaching-Learning Process to Students’ Academic Achievement of Surabaya Anesthesiology Nursing Study Program</td>
<td>-</td>
</tr>
<tr>
<td>6</td>
<td>Analysis of Budgeting System Characterisitic Influence on Financial Performance through Manager’s Motivation and Operational Performance of Surabaya Islamic Hospital</td>
<td>-</td>
</tr>
</tbody>
</table>
Efforts to Achieve a Nutrition Program Minimal Service Standard at Glagah Health Center of Lamongan District (A Benchmarking Study at Kembang Bahu Health Center of Lamongan District)

Upaya Pencapaian Standar Pelayanan Minimal Program Gizi di Puskesmas Glagah Kabupaten Lamongan (Studi Benchmarking di Puskesmas Kembang Bahu Kabupaten Lamongan)

Abstract

Minimal Service Standard (MSS) is a means toward assuring and assisting the regional government in the implementation of its regional authority control over regency and/or municipality governments. The implementation of a Family Health-care Program MSS must comply to several service categories and performance indicators. In its application, the Glagah Health Center (HC) Nutrition Program is currently below the set of MSS. Therefore, the objective of this research was to draft a Nutrition Program Minimal Service Standard Achievement Effort for the Lamongan District Glagah HC (based on a Benchmarking study at the Lamongan District Kembang Bahu HC). Factors analyzed in this research were the individual personnel, the HC’s organization, the work, and the MSS management (Planning, Activating) process. This research was a Benchmarking study with midwives and female nurses at the Glagah HC and the Kembang Bahu HC as the total sampling. Conducted between May 2004 and June 2004, the total sampling comprised of 23 from Glagah HC and 19 from Kembang Bahu HC. Research instrument utilized were questionnaires and checklists for the primary data, and documents for the secondary data. After a Focus Group Discussion was conducted, based on the research results, a draft of Nutrition Program Minimal Service Standard achievement effort recommendation for the Lamongan District Glagah HC was formulated.

Keyword : Minimal, Service, Standard, performance, Benchmarking,

Daftar Pustaka :
   . Jakarta : Penerbit Erlangga
   . Jakarta : Bumi Aksara
   . Jakarta : badan Penerbit FKM UI
   . Jakarta : Rajawali Press