Artikel Ilmiah

Manajemen Perubahan
(Kebutuhan Dasar Organisasi Saat Ini)

PENELITIAN ILMIYAH

Pengaruh Efektivitas Komunikasi, Kualitas Teknis
dan Kualitas Fungsional Jasa Klinik Onkologi Surabaya
terhadap Komitmen Pasien untuk keberlanjutan perawatan
Kepada pasien pekerjaan

Upaya Pencapaian Standar Pelayanan Minimal Program
Gizi di Puskesmas Glagah Kabupaten Lamongan
(Studi Benchmarking di Puskesmas Kembang Bahu
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Analisis Upaya Cost Containment dan Analisis Biaya
Sebagai Upaya Meningkatkan Cost Recovery Rate
Unit Radiologi RSI Surabaya

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Terhadap Kinerja Fiskalitas Manajer
dan Kinerja Operasional di RSI Surabaya

Critical Appraisal

Analisis Pengaruh Karakteristik Sistem Penganggaran
Terhadap Kinerja Fiskalitas Manajer
Sebuah Tinjauan kritis

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Cost Containment Analysis as a Cost Recovery Rate Improvement Effort for Surabaya Islamic Hospital Radiology Unit

Analisis Upaya Cost Containment dan Analisis Biaya sebagai Upaya Meningkatkan Cost Recovery Rate di Unit Radiologi RSI Surabaya

1. Mardiyani Pantjainingtyas --> Jl. Manukan Lor VI C/ 4, Surabaya 60185, Indonesia
2. Thinni Nurul Rochmah Rochmah --> Bagian Administrasi Kesehatan Masyarakat FKM Universitas Airlangga, Jl. Mulyorejo Kampus C UNAIR, Surabaya, 60115, Indonesia / thien_nr@yahoo.com
3. R. Darmawan Setijanto --> Fakultas Kedokteran Gigi Universitas Airlangga, Surabaya / thien_nr@yahoo.com

Abstract

The Radiology Unit of Surabaya Islamic Hospital (SIH) is a revenue center for the hospital. Yet, the Cost Recovery Rate (CRR) levels since 1999 had not reached optimal levels averaging in 66.39%. The factor influencing the current below optimal levels lies in the revenue factor where the tariff is multiplied by the total production volume, at the Production Factor (investment cost, operational cost, and maintenance cost). A restructuring at SIH Radiology Unit is required to achieve an optimal CRR level. The objective of this research was to determine the cause of the low CRR level by analyzing tariffs, total production volumes, investment costs, operational costs, maintenance costs, and by analyzing the Cost Containment procedures to be able to produce recommendations for SIH Radiology Unit. This research was a descriptive observational design, conducted by utilizing two data collection techniques which were observations and interviews on the entire personnel of SIH Radiology Unit. Observations were conducted throughout the months of June â€“ July 2004. The collected data was processed through a Full Costing method. An analysis on the revenue and production cost factors was conducted. The result of the study revealed that at the revenue factor, tariffs were found to be still irrational when compared to the Actual Unit Cost (operational + payroll + investment) and production volumes were also still below that of competitors, due to staffâ€™s non-paying service and the disfunctioning equipment causing patients to be referred. At the production cost it was found that depreciation counts with an Annualized Investment Cost method on medical as well as non-medical equipment was not yet implemented, there were non-functioning equipments, and the operation costs (water, telephone, electricity and personnel expenses) were still high. It was revealed that Cost Containment efforts were still poorly implemented at SIH. The conclusion was, even worse, that Surabaya Islamic Hospital Radiology Unit had not yet properly implemented Cost Containment (Cost Awareness, Cost Monitoring, Cost Management, Cost Incentives).

Keyword : Cost, Recovery, Rate, Cost, Containment, Cost, Factor Production, Cost,

Daftar Pustaka :