Pengaruh Suasana Hati Positif, Negatif, Netral Terhadap Keputusan Etis Auditor
Nur‘aini Rokhmana

Implementasi Ifrs Dalam Dunia Pendidikan: Kondisi Terkini Dan Faktor-faktor Yang Memengaruhi
Putri Wulanditya

Analisis Kebijakan Pendanaan, Dividen Dan Profitabilitas Perusahaan Dalam Kaitannya Terhadap Set Kesempatan Investasi
Yose Fina Uran dan Sumiyana

Mengukur Keterterapan Model Kesuksesan Pusat TI: Penggubahan Model Yang Tersesuai Untuk Pusat TI Di Indonesia
Heyvon Herdhayinta dan Sumiyan

Faktor-faktor Yang Mempengaruhi Cost Of Capital: Pendekatan Structural Equation Model
Etty Murwaningsari

Kajian Teori Sosiologi Hermeneutika Serta Pemanfaatannya Dalam Penelitian Akuntansi Interpretive
Hamidah
<table>
<thead>
<tr>
<th>No.</th>
<th>Title</th>
<th>Page</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Pengaruh Suasana Hati Positif, Negatif, Netral Terhadap Keputusan Etis Auditor</td>
<td>-</td>
</tr>
<tr>
<td>2</td>
<td>Kajian Teori Sosiologi Hermeneutika Serta Pemanfaatannya Dalam Penelitian Akuntansi Interpretive</td>
<td>-</td>
</tr>
<tr>
<td>3</td>
<td>Implementasi IFRS Dalam Dunia Pendidikan: Kondisi Terkini dan Faktor-Faktor Yang Memengaruhi</td>
<td>-</td>
</tr>
<tr>
<td>4</td>
<td>Analisis Kebijakan Pendanaan, Dividen dan Profitabilitas Perusahaan Dalam Kaitannya Terhadap Set Kesempatan Investasi</td>
<td>-</td>
</tr>
<tr>
<td>5</td>
<td><strong>Mengukur Keterterapan Model Kesuksesan Pusat TI: Penggubahan Model Yang Tersesuai Untuk Pusat TI di Indonesia</strong></td>
<td>-</td>
</tr>
<tr>
<td>6</td>
<td>Faktor-Faktor Yang Mempengaruhi Cost of Capital: Pendekatan Structural Equation Model</td>
<td>-</td>
</tr>
</tbody>
</table>
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Abstract

This study investigates whether IT center success model (Magal, 1991) is truely and validly implementable in Indonesia or not. Despite this study tests all constructs in conformity with this model, it also rearranges to get more suitable model that could be applied to measure IT center success in Indonesia. Magal's models tested and the result concludes that it is medium goodness of fit and all factors have significant effect on the success of information technology implementation. Thus, the success of IT implementation depends on the improvement and development of IT service quality, end-user computing quality, and user self-sufficiency. Finally, teh newly arranged model has a better goodness of fit. However, the new model has more parsimonious relationship than Magal's model. It implies that the success of IT implementation are in single perspective derived from unity of all three constructs.

Keyword : model, of, IT, center, success, quality, of, information, technology, service, quality, of, end-user, computing, user, self-sufficiency,

Daftar Pustaka :