Peningkatan Program Patient Safety melalui Metode Failure Mode and Effect Analysis

Analisa Faktor yang Memengaruhi Kepatuhan Petugas Kusta dalam Pelaksanaan SOP Pelayanan Kusta di Puskesmas Kabupaten Sampang

Pengembangan Program Patient Safety Berdasarkan Standar Six Goal International Patient Safety di Rumah Sakit Onkologi Surabaya

Upaya Pemberdayaan Masyarakat dalam Program Penanggulangan Penyakit Tuberkulosis di Puskesmas Tambakrejo Kota Surabaya

Analisis Pemanfaatan Layanan Persalinan di Unit BKIA RSK St. Vincentius a Paulo Surabaya Berdasarkan Teori Five stage Buying Decision Process dan PATH Type Model

Analisis Skala Ekonomi Pelayanan Klinik Spesialis

Penyusunan Positioning, Differentiation dan Brand Berdasarkan Value-driven Marketing

Business Process Reengineering Rumah Sakit

Hubungan antara Service Convenience dengan Perilaku Pasca Pemanfaatan Pelayanan Persalinan untuk Peningkatan Pemanfaatan Ruang Bersalin

Upaya Peningkatan Kunjungan Poliklinik Rawat Jalan Berdasarkan Analisis Brand Image dan Customer Value

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**Patient Safety Development Program Based on Six Goal International Patient Safety Standard in Surabaya Oncology Hospital**

**Pengembangan Program Patient Safety Berdasarkan Standar Six Goal International Patient Safety di Rumah Sakit Onkologi Surabaya**

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**Abstract**

ABSTRACT

Hospital patient safety goal was to prevent injuries caused by errors due to performing an action or not taking it. The issues raised in this study was the persistence of 429 patient safety incidents from January until July 2011. The objective of this study was to make recommendations for patient safety program development based on Six Goal International of Patient Safety (SGIPS) standards in Rumah Sakit Onkologi Surabaya (RSOS). This was a descriptive study with cross sectional approach. The results showed that knowledge, motivation, commitment, and intention of employees in the working units towards RSOS patient safety program mostly were good; perceived behavioral control of the culture and of standard operating procedures were favorable. Employees awareness in the working units towards RSOS patient safety program mostly were very good, although there were some working units with poor awareness of patient safety program. Perceived behavioral control of employees in the working units on patient safety policy and the existence of RSOS patient safety committee were in the most unfavorable. The readiness of the working units on RSOS patient safety program implementation based on SGIPS standards showed that in all RSOS working units were still in the category of partial met.

**Keywords**: knowledge, awareness, commitment, motivation, intention, perceived behavioral control

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**Daftar Pustaka**: