Peningkatan Program Patient Safety melalui Metode Failure Mode and Effect Analysis

Analisa Faktor yang Memengaruhi Kepatuhan Petugas Kusta dalam Pelaksanaan SOP Pelayanan Kusta di Puskesmas Kabupaten Sampang

Pengembangan Program Patient Safety Berdasarkan Standar Six Goal International Patient Safety di Rumah Sakit Onkologi Surabaya

Upaya Pemberdayaan Masyarakat dalam Program Penanggulangan Penyakit Tuberkulosis di Puskesmas Tambakrejo Kota Surabaya

Analisis Pemanfaatan Layanan Persalinan di Unit BKIA RSK St. Vincentius a Paulo Surabaya Berdasarkan Teori Five stage Buying Decision Process dan PATH Type Model

Analisis Skala Ekonomi Pelayanan Klinik Spesialis

Penyusunan Positioning, Differentiation dan Brand Berdasarkan Value-driven Marketing

Business Process Reengineering Rumah Sakit

Hubungan antara Service Convenience dengan Perilaku Pasca Pemanfaatan Pelayanan Persalinan untuk Peningkatan Pemanfaatan Ruang Bersalin

Upaya Peningkatan Kunjungan Poliklinik Rawat Jalan Berdasarkan Analisis Brand Image dan Customer Value

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Economic of Scale Analysis at Specialist Clinics

Analisis Skala Ekonomi Pelayanan Klinik Spesialis

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Abstract

ABSTRACT

Specialist clinic was one of product provided by PHC hospitals Surabaya. During 2006 to 2011 was found decreased growth of the patient visit and revenue. Design of the study was a cross sectional and the study was an observational research. The purpose of the research was to analyze the economic of scale the specialist clinics. The study conducted in April-July 2012. The comparison between cost and quantities of production was used to calculate the average cost. The Long Run Average Cost (LRAC) used for determinant. LRAC range between -5% trough 5% will be called as economies. Returns to scale also calculated. Cardiology, internal medicine, dentist, surgery and psychiatry were the clinic with diseconomies, decreasing returns, low use of space and high use of services, we recomended to add new doctor or additional hours of service. Obstetric and gynecology, ophthalmology, ENT and pediatric were clinics with diseconomies, decreasing returns, high use of service and ideal use of space require the new facilities provision. Dermatology in diseconomies and neurology in economies had increasing returns, need efforts to increase the patient visit. Pulmonology with economies, decreasing returns, low service utilization and low use of space need to increase the efficiency.

Keywords: specialist clinics, costs of production, economies of scale

Keyword : specialist, clinics, costs, of, production, economies, of, scale,

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