Beban Kerja Subjektif Perawat Intensive Care Unit

Pengaruh Faktor Organisasi dan Faktor Pekerjaan terhadap Kinerja Ponkesdes

Analisis Rasio Rujukan Puskesmas Berdasarkan Kemampuan Pelayanan Puskesmas

Pengaruh Kompetensi dan Self-Leadership terhadap Kinerja Petugas Program Pengendalian Tuberkulosis (P2TB) Puskesmas di Kabupaten Jember

Hubungan Penilaian Mutu dengan Penilaian Pelayanan Kesehatan Pasien Penerima Bantuan Iuran

Penyebab Bed Turn Over (BTO) di Instalasi Rawat Inap RSUD dr. M. Soemardhi

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ANALYSIS OF REFERRAL RATIO ON PUSKESMAS BASED ON CAPABILITIES SERVICES OF PUSKESMAS

ANALISIS RASIO RUJUKAN PUSKESMAS BERDASARKAN KEMAMPUAN PELAYANAN PUSKESMAS

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Abstract

Implementation of referral system on Puskesmas would affected to health care utilization in advanced health facilities. Puskesmas obliged to reduce the number of referral to conduct quality control as well as cost and arrange referral system in stages. 27.42% Puskesmas in the city of Surabaya has referral ratios above 15% in 2012. Study aims to analyze referral ratio based on capabilities services of Puskesmas. This research was cross sectional design with quantitative approach. Sampling was collected by purposive sampling method to 14 Puskesmas. Total number of Puskesmas was collected from Puskesmas which had a high and low referral ratio. The result reveal that some Puskesmas had non care service, emergency unit service, specialist service, radiologi service, surgery services, and service time on morning and evening. Based on the survey results revealed that several Puskesmas in the Surabaya city that has non care service, non BEONC service, service time on morning and evening, non emergency unit service, and specialist service have a high referral ratio on Puskesmas.

Keyword : Puskesmas, referral, ratio, services, of, Puskesmas, ,

Daftar Pustaka :