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ANALISISFAKTORENYEBAPELAKSANAANPENDOKUMENTASIAN
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Abstract

Introduction: Nursing documentation is an important aspect of nursing practice so that should be assessed comprehensively. The objective of the study was to analyze the causing factor of nursing care documentation at RSJ Menur, Surabaya through balanced score card. Method: The research was an analytical descriptive conducted out on January 2010 at RSJ Menur Surabaya that measured nursing care documentation through four perspective of balanced score card by distributing questionnaire to 55 nurses and 69 customers (patient families) using inclusion criteria, and holding personal interview to 3 structural official, 2 functional official, and 6 ward supervisors. Data of nurses education, percentage of trained nurses was gained by checklost. Data were analyzed using content analysis to find the causing factor of nursing documentation within balanced score card. Result: The result showed that financial, internal bussiness process, and learning and growth perspectives had causal relationship with nursing care documentation at RSJ Menur, Surabaya but customer perspective didn’t have direct causal relationship with it. Discussion: It can be concluded that impractical nursing documentation form especially in dimension of time on assessment, implementation, and evaluation, and comprehension on assessment, absence of physical nursing standards, limited knowledge on nursing documentation evoked by absence of inhouse training about nursing documentation, ineffective supervision, and audit were factors which affecting nursing documentation at RSJ Menur, Surabaya. The researcher recommended that the hospital manager should modificate the nursing documentation form using NIC & NOC of NANDA and computerized system, compose physical nursing standards, carry out advanced nursing education and inhouse training about nursing care documentation, improve supervision program, and nursing documentation audit.

Keyword : balanced, score, card, causing, factor, nursing, care, documentation,

Daftar Pustaka :