Jurnal
Administrasi Kesehatan Indonesia

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(Studi Pada Pasien Umum di Poli Jantung dan Poli Penyakit Dalam RSUD dr. M. Soewandhi Surabaya)

Analisis Kepuasan Berdasarkan Persepsi dan Harapan Pasien di Puskesmas Medokan Ayu Surabaya

Ekses Dalam Pemberian Pelayanan Kesehatan
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Upaya Peningkatan Pemanfaatan Rawat Inap Obstetri Ginekologi Berdasarkan Analisis Perilaku Konsumen di RSI Surabaya

Evaluasi Program Championship Sebagai Bentuk Continuous Quality Improvement (CQI) di Rumah Sakit Onkologi Surabaya

Perancangan Upaya Peningkatan Layanan Antenatal Care Berdasarkan Voice Of The Customer di Puskesmas Pacarkeling Surabaya

Analisis High Performance Work Practices dan Relational Coordination serta Upaya Peningkatan Kerja Rumah Sakit Muhammadiyah Surabaya

Analisis Vertical Equity pada Pemanfaatan Pelayanan Kesehatan (Studi pada Masyarakat di Wilayah Kerja Puskesmas Depok Surabaya)

Strategi Switching Barriers untuk Loyaltas Pasien Rawat Inap Rumah Sakit Muhammadiyah Surabaya

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Determinants Factor of Low Coverage in Health Sector Minimum Service Standards Achievement of Mojo Primary Health Care Surabaya

FAKTOR DETERMINAN RENDAHNYA PENCAPAIAN CAKUPAN STANDAR PELAYANAN MINIMAL BIDANG KESEHATAN DI PUSKESMAS MOJO KOTA SURABAYA

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Abstract

ABSTRACT  Achievement of the Minimum Service Standards (MSS) coverage for the Health Sector in Mojo Primary Health Center in 2011–2012 showed that many indicators did not meet the targets. In 2012, it still could not meet 13 MSS national indicators, 12 MSS East Java Province indicators, and 9 MSS Surabaya District indicators. This study aimed to identify the determinant factors of determinants factor of low coverage in health sector minimum service standards achievement of Mojo Primary Health Care. This was an observational study with by cross sectional approach. Data was obtained from direct interviews with respondents using questionnaires. This study showed that characteristics of human resources (HR) of Training and Teamwork indicated percentage coverage of more than 50%, categorized as good; while that for Workload was less than 50%, categorized as good. The percentage coverage of Availability of funds was 50%, categorized as poor; Planning Management Functions (P1) was less than 50%, categorized as good; Implementation (P2) was 50%, categorized as good; Monitoring, Control, and Assessment (P3) was 75 %, categorized as good. The determining factors of the low achievement of the Minimum Service Standards for Health Sector in the PHC Mojo, Surabaya, were the factors of Training, Workload, and Planning Process (P1).

Keywords: determining factors, indicators of minimum service standards, management functions, program management

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